

Resources  
Newington Barrow Way, N7 7EP

Report of: Dave Hodgkinson, Corporate Director of Resources

Meeting of: Policy and Performance Scrutiny Committee

Date: 22 July 2022

Ward(s): All

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## Subject: Quarter 4 / End-of-year 2021-22 Corporate Performance Report

### 1. Synopsis

- 1.1. The council has in place a suite of corporate performance indicators to help monitor progress in delivering the objectives set out in the council's Corporate Plan 2018-22.
- 1.2. Progress on key performance measures is reported through the council's relevant Scrutiny Committees on a quarterly basis to ensure accountability to residents and enable challenge where necessary.
- 1.3. It is usual for the Policy and Performance Scrutiny Committee to receive the quarterly update report on corporate performance indicators that fall within the Resources directorate, for which it has responsibility.
- 1.4. However, this quarter, the appended report sets out Quarter 4 (Jan – March '22) and end-of-year progress against corporate performance indicators for all directorates.
- 1.5. This is because, with the new Strategic Plan, there is an opportunity to review corporate performance reporting as a whole and comments are invited from the Committee on how this could be improved to ensure it is fit for purpose as the Committee has overall responsibility for performance.

### 2. Recommendations

- 2.1. To note performance of indicators for Quarter 4 2021/22 (Jan – March '22) / end-of-year 2021-22 for measures relating to the Resources directorate.

- 2.2. To review the corporate performance report as a whole and consider how it could be improved to better serve its purpose.

## 3. Background

### 3.1. Corporate performance reporting for 2021/22

- 3.1.1. A suite of corporate performance indicators has been agreed for 2018-22, which help track progress for each directorate in delivering the seven priorities set out in the council's Corporate Plan - Building a Fairer Islington. Indicators and targets are reviewed annually to ensure they remain relevant. Performance is monitored internally, through Departmental Management Teams, Corporate Management Board, and externally through the relevant Scrutiny Committee for each directorate.
- 3.1.2. The Policy & Performance Scrutiny Committee has overall responsibility for performance, and specific responsibility for monitoring and challenging performance for the Resources directorate, which ensures the organisation runs effectively in:
- Managing our budget effectively and efficiently
  - Harnessing digital technology for the benefit of residents and staff
  - Making sure our workforce is diverse, skilled and highly motivated; and
  - Being open and accountable

### 3.2. Evolving context

- 3.2.1. The Council published its new strategic plan, 'Islington Together', in September 2021 with a high-level vision for the borough. This is currently being further developed, with an implementation plan due later in 2022.
- 3.2.2. The Council recently conducted its largest consultation exercise, Let's talk Islington, with the purpose of delving deeper into resident experiences, broaden our perspectives and think more critically about how we might deliver on our ambitions to create a more equal future. Findings from this exercise are currently emerging.
- 3.2.3. At the LGA conference last month, Michael Gove announced the creation of the Office for Local Government, which will aim to benchmark and drive performance in councils. He said the office will initially focus on bringing together, analysing and publishing existing data on services that matter most to the public, such as education, refuse collection and recycling, and adult social care. In time, the office will look at broader issues such as climate change, the race to net zero and the effectiveness of all partners in the integration of health and social care. Gove said the creation of the office will help strengthen local leadership, which fits into the government's wider levelling up agenda. More information about the formation of the body will be released in the coming months.

### 3.3. Reviewing Corporate Performance

- 3.3.1. It is proposed that corporate performance responds to the evolving context so that it aligns with the Council's new Strategic Plan and reflects the issues that matter most to residents that emerge from Let's Talk Islington. This work is currently work in progress.
- 3.3.2. The Committee is invited to review the existing Corporate Performance report and discuss and suggest ideas for improvement to inform the process of reviewing Corporate Performance.

## 4. Implications

### 4.1. Financial Implications

- 4.1.1. The cost of providing resources to monitor performance is met within each service's core budget.

### 4.2. Legal Implications

- 4.2.1. There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

### 4.3. Environmental Implications and contribution to achieving a net zero carbon Islington by 2030

- 4.3.1. There are no environmental impacts arising from monitoring performance. Corporate performance helps the Council to monitor its progress in delivering its environmental objectives.

### 4.4. Equalities Impact Assessment

- 4.4.1. The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.
- 4.4.2. An Equalities Impact Assessment is not required in relation to this report. Corporate Performance aims to support these duties by monitoring inequalities to enable the Council to improve performance.

## 5. Conclusion and reasons for recommendations

- 5.1. The current Corporate Performance report sets out progress against the council's Corporate Plan 2018-22 by each directorate and the Committee is asked to review the end of year report for 2021-22.

- 5.2. Corporate performance is one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services.
- 5.3. Corporate performance is undergoing a review to reflect the evolving context of a new strategic plan and residents' insights. The Committee is invited to share their ideas as input into this review.

**Appendices:**

- Q4 2021\_22 Corporate Performance Report

**Final report clearance:**

Signed by: Authorised by Dave Hodgkinson

**Dave Hodgkinson, Corporate Director of Resources**

Date: 15<sup>th</sup> July 2022

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## **FURTHER GUIDANCE FOR REPORT AUTHORS**

This section must be deleted before the report is submitted for approval

### **Equalities Impact Assessments**

It is the policy of Islington Council that all reports for decision must be accompanied by an Equality Impact Assessment. As a local authority, we have a public sector equality duty (PSED) to make sure that our policies, practices, and services do not discriminate against anyone and ensure that Islington's commitment to equality is translated into practice. These assessments are designed to make sure that we use data to effectively identify any changes that could potentially impact our residents.

Guidance on completing Equalities Impact Assessments is available from Izzi here:  
<http://izzi/me/staff-essentials/equalities-fairness/Pages/Equality-Impact-Assessments-2021.aspx>

If an Equalities Impact Assessment is required, it must be submitted alongside the report. This must be completed before the report is submitted for internal approval.

If an Equalities Impact Assessment is not required, there is no need to submit the screening tool alongside your report.

### **Exempt Information**

Information may only be exempt from publication in certain circumstances set out in law and the Council's Constitution. This includes information relating to an individual, information relating to the financial and business affairs of any particular person, and legal professional privilege.

In the interests of transparency, the Council should seek to publish as much information in the public domain as possible. For this reason, any exempt information should be contained in a separate exempt appendix, allowing the majority of the report to be published. For further guidance, please contact Democratic Services – [democracy@islington.gov.uk](mailto:democracy@islington.gov.uk)

### **Approval Processes**

All decision reports must be reviewed by CMB before being submitted to Democratic Services. Please liaise with your departmental report coordinator for advice on the relevant approval processes.